

Subject:

BoardEffect's Response to COVID-19



As a steward of modern governance and part of the Diligent family, the BoardEffect team is taking comprehensive measures to ensure our employees, products, and services continue to operate at the highest levels of performance and support as the COVID-19 epidemic continues to evolve. Governance is critical in times of uncertainty, and we want to make sure our customers and partners know that they can confidently rely on BoardEffect during this time.

To provide greater visibility and assurance, we are highlighting a few ways BoardEffect is upholding its devotion to supporting our customers, partners and employees.

Secure Infrastructure & Communications

Over 180,000 leaders worldwide rely on the BoardEffect platform to facilitate board and committee meetings, conduct surveys and voting, securely share sensitive information, and drive modern governance best practices in their organizations. Recognizing that threats to operations and business continuity are ever present, BoardEffect emphasizes security and reliability as guiding principles for its people and for the information entrusted to its systems.

We are committed to maintaining all product service levels for availability, access, and security, globally, despite any virus-related challenges that we face. This includes continual improvement and releases of new product capabilities to support our customers' modern governance needs.

Protecting Our Workforce

The health and safety of our employees are of the utmost importance to BoardEffect and Diligent. As the situation evolves, the BoardEffect and Diligent leadership team is ensuring that every employee has the tools and technology to work remotely to maintain business continuity. As companies that work to improve the remote work of business and

organizational leaders, BoardEffect and Diligent use best-in-class tools for collaboration, audio and video communication, messaging, and secure identity, along with other business-critical technologies.

Furthermore, BoardEffect and Diligent have restricted all non-essential travel, including all conferences, until risks have subsided. Executive leadership has emphasized the importance of following CDC and WHO recommendations to ensure safety. BoardEffect and Diligent have also adjusted its internal work structure to limit potential risks in the workplace.

Support Resources

We know that governance software and the resources available to customers are mission critical. Therefore, we want to assure customers that our Customer Success and Support Teams will continue to operate as normal and are available to assist customers with any and all account management requests.

We highly value your partnership with BoardEffect. We are always here to support business continuity and wellbeing, and especially during uncertainty.

Brian Stafford
President & CEO
Diligent Corporation

LINKEDIN

YOUTUBE

TWITTER

111 West 33rd St. 16th Floor, New York, NY 10120

This email was sent to jlberge@diligent.com. If you no longer wish to receive these emails you may [unsubscribe](#) at any time.